

**We want to hear your views about Health & Social Care in Wirral - Listen. Connect. Share.**

**BRIDGE Forum notes for Wednesday 14<sup>th</sup> May 2025 11am – 12:30pm**

The purpose of [BRIDGE Forum](#) is to come together to share updates, themes, and regular information about Wirral Health & Social Care services, giving a voice to all sectors. A place that is shared with Community, Health & Social Care representatives.

if you'd like to join-in, share information, receive notes or speak at future meetings, or want to know more about the BRIDGE Forum, which takes place monthly each second Wednesday, please email us [spare5@healthwatchwirral.co.uk](mailto:spare5@healthwatchwirral.co.uk) .

**Guest Speakers**

**1. Anna Coyle, Principal Partnerships and Transformation Manager – Primary Care (Wirral)**

Anna was unable to attend on 14 May and will attend a future BRIDGE Forum.

**2. Stephanie Anson, Shared Lives, All Age Independence, Wirral Council**

Shared Lives is a unique service that supports people to live in the community in a family setting. Described as 'adult foster care', individuals who live in a Shared Lives setting have more freedom and choice over their care and support. Each person is carefully matched to their carer family to avoid placement breakdowns. Each carer can support up to 3 individuals at any one time. Shared Lives can support anyone over the age of 16, and family dynamics are catered for such as children and pets. Referrals from social workers are reviewed for suitability for the scheme, the matching process can take up to 6 months, and after the placement has commenced it is reviewed after 6 weeks and then visits are completed every 3 months, then after a year a review is completed.

[sharedlives@wirral.gov.uk](mailto:sharedlives@wirral.gov.uk)



Shared Lives intro  
presentation.pptx

### 3. Fiona Fleming, Wirral Community Health and Care NHS Foundation Trust

- Wirral Community NHS Foundation Trust and WUTHFT are undergoing an integration programme to become a single organisation in around 2 years' time. There is currently a shared leadership model with Janelle Jones, David Henshaw and Deb Smith all holding joint leadership roles. Some hospital therapy outpatients will be transferred to St Catherines Health Centre, moving forward. 'Better together for people in our care' is the new campaign brand. Joint communications will be shared to stakeholders on a quarterly basis.
- They received good patient feedback from the Call Before Convey project pilot, which focused on people 65+ who were calling 999 and assessed as not having a threatening illness or mental health complaint, with paramedics calling the Right Care Hub and speaking to a clinician who would consider the most appropriate alternative to the hospital Emergency Department, if appropriate.

[fiona.fleming2@nhs.net](mailto:fiona.fleming2@nhs.net)

### 4. Michael Hanrahan, Telecare and Telehealth Manager, Wirral Council

Mike gave a presentation for the digital Telecare Service. He explained that the analogue phone systems will be replaced with digital systems. 5.5 thousand people around the Wirral now have this system in their homes which uses tech to link to services using smart monitoring. The new systems can monitor users' movements around the home which may indicate changes to help the service intervene with care services. For people wishing to access the service they will initially need a Care Act assessment and a referral from a social worker or other health professional.

[www.wirral.gov.uk](http://www.wirral.gov.uk)



### AOB

1. Georgie Higgins, HWW, shared brief details about ZOOP; a collaboration between 6 local charities to create an autism hub, anyone aged 18+ can access support for their mental wellbeing while they are waiting for an autism assessment.



ZOOP - Session  
attendee sign up.pc



ZOOP - What is  
ZOOP sign up.pdf

2. Nicola Connor, Participation and Engagement Lead Cheshire and Wirral Partnership NHS Foundation Trust (CWP) , highlighted their new delivery of the updated mental health information magnetic information guides. Email Nicola, or pick up from the Stein Centre at St Caths Health Centre, Birkenhead .  
[nicola.connor6@nhs.net](mailto:nicola.connor6@nhs.net)
3. Jacqui Canning, HWW, shared details of the free to attend Commitment to Carers Conference, hosted by Wirral Carers Alliance, taking place on Wednesday 11 June 2025 at the Floral Pavillion in New Brighton.



Commitment to  
Carers Conference P

### Upcoming BRIDGE Forum Dates in 2025:

11 Jun	10 Sep	12 Nov
09 Jul	13 Oct	10 Dec
13 Aug		

Healthwatch Wirral  
Liscard Business Centre,  
The Old School House,  
188 Liscard Road,  
Wallasey, Wirral  
CH44 5TN

### [BRIDGE Forum](#)

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